

Intellectual Property Administration
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PATENT APPLICATION

ATTORNEY DOCKET NO. 10008151-1

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Kristen L. Bhatti et al.

Confirmation No.: 4871

Application No.: 09/873,741

Examiner: Nguyen, Thanh T.

Filing Date: 06/04/2001

Group Art Unit: 2144

Title: METHOD AND SYSTEM FOR PROVIDING TECHNICAL SUPPORT DOCUMENTS VIA THE
INTERNET

Mail Stop AF
Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

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SEP 29 2005

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
(X) New fee as calculated below () Supplemental Declaration
() No additional fee
() Other: _____ (fee \$ _____)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	15	MINUS	20	= 0	X \$50	\$ 0
INDEP. CLAIMS	6	MINUS	5	= 1	X \$200	\$ 200
{ } FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$360	\$ 0
EXTENSION FEE	1ST MONTH \$120.00	2ND MONTH \$450.00	3RD MONTH \$1020.00	4TH MONTH \$1590.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 200

Charge \$ 200 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17, 1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

(X) I hereby certify that this paper is being transmitted
to the Patent and Trademark Office facsimile
number (703) 872-9306 on Sep. 29, 2005
Number of pages: 12

Typed Name: Roger D. Greer

Signature: 

Respectfully submitted,

Kristen L. Bhatti et al.

By 

Roger D. Greer

Attorney/Agent for Applicant(s)
Reg. No. 26,174

Date: Sep. 29, 2005

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) Patent and Trademark Office facsimile number 703-872-
) 9306 on September 29, 2005.
) Number of pages: 12

Typed name: Rogers D GreerSignature: AMENDMENT B

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the office action dated August 10, 2005, please amend the
application as follows.

09/30/2005 HDENESS1 00000005 082025 09873741

01 FC:1201 200.00 DA